

This document is available in Welsh Mae'r ddogfen hon ar gael yn Gymraeg



City of Cardiff Council

IMPROVEMENT REPORT SUMMARY 2015-16

This document contains a summary of our performance for the year 2015-16

If you would like to read the full report please visit our website www.cardiff.gov.uk

This document is available in Welsh / Mae'r ddogfen hon ar gael yn Gymraeg

In 2015 Cardiff was voted the **3rd best Capital City to live** in Europe and we have a population of 354,300 people

We are the **3rd most improved Local Authority in Wales** in relation to the performance of our National Indicators

We saw improvement in 67.5% of our National Indicators compared to 42.9% in 2014-15

90% of our Ask Cardiff Survey respondents said they are satisfied with Cardiff as a place to live

69.3% of our Ask Cardiff Survey respondents are happy with the services the Council provides

In our 2015-17 Corporate Plan we set out 4 Priorities and 11 Improvement Objectives

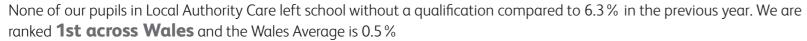
A summary of our performance for 2015-16 is detailed below:





Here we focussed on 3 Improvement Objectives

- Every Cardiff school is a good school where learners achieve well
- Looked After Children in Cardiff achieve their potential
- Adult Learners achieve their potential



The % of young people aged 16+ in Care who obtained 5 or more GCSEs at grade A* to C improved to **11%** compared to 9% in 2014-15

Our Personal Education Plan and Looked After Children Traineeship Scheme were highlighted by ESTYN as two areas of good practice. **31 young people gained work experience**

59.3% of our pupils achieved a GCSE A*-C in English or Welsh and Maths compared to 54.04% in 2014-15. This places us above the Wales Average of 58.3% and we are ranked 10th across Wales

Attendance in our Primary Schools improved to **95.5%** compared to 94.9% in 2014-15. The Wales Average is 95% and we are ranked 5th across Wales

We maintained our performance of **93.9%** in attendance at our Secondary Schools and we are ranked **11th** across Wales. The Wales Average is 93.9%

Our Adult Community Learning Service delivered **487** courses to priority learners in Communities First areas, compared to 292 in 2014-15

98% of our Into Work Service users reported feeling better able to enter employment as a result of the training they had received, an increase of 18% when compared to last year





City of Cardiff Council

EDUCATION AND SKILLS FOR ALL

Progress against our Improvement Objectives	Good Progress	Satisfactory Progress	Unsatisfactory Progress
Every Cardiff School is a good school where learners achieve well			
Looked After Children in Cardiff achieve their full potential		\	
Adult Learners achieve their potential	/		

difference

Here we focussed on 3 Improvement Objectives

- People at risk in Cardiff are Safeguarded
- People in Cardiff have access to good quality housing
- People in Cardiff are supported to live independently

We helped **713** tenants transfer or exchange their property as a result of Welfare Reform

We made **2262** offers of Social Housing to those affected by Welfare Reform

75.1% of our tenants reported they are happy with Cardiff Council as their landlord, and **86.6%** are satisfied with the condition of their property

615 adults were using our Direct Payments scheme compared to 550 in 2014-15

We launched the First Point of Contact (FPOC) and **1052** cases were resolved at FPOC where alternative outcomes for independent living were identified to allow people to remain in their own homes

It took us an average of **247** calendar days to deliver a Disabled Facilities Grant, compared to 197 calendar days in 2014-15. The Wales Average is 241 and we are ranked **13th across Wales**





City of Cardiff Council

SUPPORTING VULNERABLE PEOPLE

Progress against our Improvement Objectives	Good Progress	Satisfactory Progress	Unsatisfactory Progress
People at risk in Cardiff are safeguarded			
People in Cardiff have access to good quality housing.	\		
People in Cardiff are supported to live independently		/	





Here we focussed on 2 Improvement Objectives

- Cardiff has more employment opportunities and higher value jobs
- Cardiff has a high quality city environment that includes attractive public spaces and good supporting transport infrastructure





City of Cardiff Council

SUSTAINABLE ECONOMIC DEVELOPMENT

We supported **415** businesses financially or otherwise compared to 351 in 2014-15

There were **4304** new and safeguarded jobs in businesses supported by us compared to 2395 in 2014-15

There were **20.5 million visitors to Cardiff** a 5% increase compared to 2014-15. The economic impact of tourism was £1.20billion an increase of 6.8% compared to 2014-15

13,881 jobs were supported by tourism spend, an 8.3% increase compared to 2014-15

We maintained the Green Flag status of nine of our parks and green spaces and **87.2%** of our respondents in the Ask Cardiff survey reported being satisfied with parks and open spaces in Cardiff

We have achieved a **6%** year-on-year reduction in carbon emissions from the Council's estate which supports our carbon reduction committment

Progress against our Improvement Objectives	Good Progress	Satisfactory Progress	Unsatisfactory Progress
Cardiff has more employment opportunities and higher value jobs			
Cardiff has a high quality city environment that includes attractive public spaces and good supporting transport infrastructure			





Here we focussed on 3 Improvement Objectives

- Communities and Partners are actively involved in the design, delivery and improvement of highly valued services
- The City of Cardiff Council has effective governance arrangements and improves performance in key areas
- The City of Cardiff Council makes use of fewer, but better, buildings

58% of Cardiff's waste was recycled compared to 53% in 2014-15. The Wales Average is 60.19% and we are ranked **19th across Wales**

7.51% of Cardiff's waste was sent to landfill compared to 32.57% in 2014-15. The Wales Average is 18.14% and we are ranked **3rd across Wales**

We had **8660** visits to our libraries compared to 8376 in 2014-15. We are ranked **1st across Wales**

Hubs were opened in Central Library, Rumney and Grangetown and **100%** of visitors to the City's Hubs reported satisfaction with their experience

96.5% of our citizens aged 60+ hold a concessionary bus pass. The Wales Average is 85.6% and we are ranked **1st across Wales**

We reduced the running cost of the Council's estate by £1m





City of Cardiff Council

WORKING TOGETHER TO DESIGN, DELIVER & IMPROVE SERVICES

Progress against our Improvement Objectives	Good Progress	Satisfactory Progress	Unsatisfactory Progress
Communities and Partners are actively involved in the design, delivery and improvement of highly valued services			
The City of Cardiff Council has effective governance arrangements and improves performance in key areas			
The City of Cardiff Council makes use of fewer, but better, buildings			

