

diff make the difference

This document is available in Welsh
Mae'r ddogfen hon ar gael yn Gymraeg



City of Cardiff Council

IMPROVEMENT REPORT SUMMARY 2015-16

This document contains a summary of our performance for the year 2015-16

If you would like to read the full report please visit our website
www.cardiff.gov.uk

This document is available in Welsh / Mae'r ddogfen hon ar gael yn Gymraeg

In 2015 Cardiff was voted the **3rd best Capital City to live** in Europe and we have a population of 354,300 people

We are the **3rd most improved Local Authority in Wales** in relation to the performance of our National Indicators

We saw improvement in **67.5%** of our National Indicators compared to 42.9% in 2014-15

90% of our Ask Cardiff Survey respondents said they are satisfied with Cardiff as a place to live

69.3% of our Ask Cardiff Survey respondents are happy with the services the Council provides

In our 2015-17 Corporate Plan we set out 4 Priorities and 11 Improvement Objectives

A summary of our performance for 2015-16 is detailed below:



diff make the difference



City of Cardiff Council

EDUCATION AND SKILLS FOR ALL

Here we focussed on 3 Improvement Objectives

- Every Cardiff school is a good school where learners achieve well
- Looked After Children in Cardiff achieve their potential
- Adult Learners achieve their potential



None of our pupils in Local Authority Care left school without a qualification compared to 6.3 % in the previous year. We are ranked **1st across Wales** and the Wales Average is 0.5 %

The % of young people aged 16+ in Care who obtained 5 or more GCSEs at grade A* to C improved to **11%** compared to 9% in 2014-15

Our Personal Education Plan and Looked After Children Traineeship Scheme were highlighted by ESTYN as two areas of good practice. **31 young people gained work experience**

59.3% of our pupils achieved a GCSE A*-C in English or Welsh and Maths compared to 54.04% in 2014-15. This places us above the Wales Average of 58.3% and we are ranked 10th across Wales

Attendance in our Primary Schools improved to **95.5%** compared to 94.9% in 2014-15. The Wales Average is 95% and we are ranked 5th across Wales

We maintained our performance of **93.9%** in attendance at our Secondary Schools and we are ranked **11th** across Wales. The Wales Average is 93.9%

Our Adult Community Learning Service delivered **487** courses to priority learners in Communities First areas, compared to 292 in 2014-15

98% of our Into Work Service users reported feeling better able to enter employment as a result of the training they had received, an increase of 18% when compared to last year

The council has assessed itself as making (good/satisfactory) progress

| Progress against our Improvement Objectives | Good Progress | Satisfactory Progress | Unsatisfactory Progress |
|---|---------------|-----------------------|-------------------------|
| Every Cardiff School is a good school where learners achieve well | | ✓ | |
| Looked After Children in Cardiff achieve their full potential | | ✓ | |
| Adult Learners achieve their potential | ✓ | | |



make the difference



City of Cardiff Council

SUPPORTING VULNERABLE PEOPLE

Here we focussed on 3 Improvement Objectives

- People at risk in Cardiff are Safeguarded
- People in Cardiff have access to good quality housing
- People in Cardiff are supported to live independently



We helped **713** tenants transfer or exchange their property as a result of Welfare Reform

We made **2262** offers of Social Housing to those affected by Welfare Reform

75.1% of our tenants reported they are happy with Cardiff Council as their landlord, and **86.6%** are satisfied with the condition of their property

615 adults were using our Direct Payments scheme compared to 550 in 2014-15

We launched the First Point of Contact (FPOC) and **1052** cases were resolved at FPOC where alternative outcomes for independent living were identified to allow people to remain in their own homes

It took us an average of **247** calendar days to deliver a Disabled Facilities Grant, compared to 197 calendar days in 2014-15. The Wales Average is 241 and we are ranked **13th across Wales**

The council has assessed itself as making (good/satisfactory) progress

| Progress against our Improvement Objectives | Good Progress | Satisfactory Progress | Unsatisfactory Progress |
|--|---------------|-----------------------|-------------------------|
| People at risk in Cardiff are safeguarded | ✓ | | |
| People in Cardiff have access to good quality housing. | ✓ | | |
| People in Cardiff are supported to live independently | | ✓ | |



make the difference



City of Cardiff Council

SUSTAINABLE ECONOMIC DEVELOPMENT

Here we focussed on 2 Improvement Objectives

- Cardiff has more employment opportunities and higher value jobs
- Cardiff has a high quality city environment that includes attractive public spaces and good supporting transport infrastructure



We supported **415** businesses financially or otherwise compared to 351 in 2014-15

There were **4304** new and safeguarded jobs in businesses supported by us compared to 2395 in 2014-15

There were **20.5 million visitors to Cardiff** a 5% increase compared to 2014-15. The economic impact of tourism was £1.20billion an increase of 6.8% compared to 2014-15

13,881 jobs were supported by tourism spend, an 8.3% increase compared to 2014-15

We maintained the Green Flag status of nine of our parks and green spaces and **87.2%** of our respondents in the Ask Cardiff survey reported being satisfied with parks and open spaces in Cardiff

We have achieved a **6%** year-on-year reduction in carbon emissions from the Council's estate which supports our carbon reduction commitment

The council has assessed itself as making (good/satisfactory) progress

| Progress against our Improvement Objectives | Good Progress | Satisfactory Progress | Unsatisfactory Progress |
|---|---------------|-----------------------|-------------------------|
| Cardiff has more employment opportunities and higher value jobs | ✓ | | |
| Cardiff has a high quality city environment that includes attractive public spaces and good supporting transport infrastructure | | ✓ | |



make the difference



City of Cardiff Council

**WORKING TOGETHER
TO DESIGN, DELIVER
& IMPROVE SERVICES**



Here we focussed on 3 Improvement Objectives

- Communities and Partners are actively involved in the design, delivery and improvement of highly valued services
- The City of Cardiff Council has effective governance arrangements and improves performance in key areas
- The City of Cardiff Council makes use of fewer, but better, buildings

58% of Cardiff's waste was recycled compared to 53% in 2014-15. The Wales Average is 60.19% and we are ranked **19th across Wales**

7.51% of Cardiff's waste was sent to landfill compared to 32.57% in 2014-15. The Wales Average is 18.14% and we are ranked **3rd across Wales**

We had **8660** visits to our libraries compared to 8376 in 2014-15. We are ranked **1st across Wales**

Hubs were opened in Central Library, Rumney and Grangetown and **100%** of visitors to the City's Hubs reported satisfaction with their experience

96.5% of our citizens aged 60+ hold a concessionary bus pass. The Wales Average is 85.6% and we are ranked **1st across Wales**

We reduced the running cost of the Council's estate by **£1m**

The council has assessed itself as making (good/satisfactory) progress

| Progress against our Improvement Objectives | Good Progress | Satisfactory Progress | Unsatisfactory Progress |
|--|---------------|-----------------------|-------------------------|
| Communities and Partners are actively involved in the design, delivery and improvement of highly valued services | | ✓ | |
| The City of Cardiff Council has effective governance arrangements and improves performance in key areas | | ✓ | |
| The City of Cardiff Council makes use of fewer, but better, buildings | | ✓ | |

